





National Electrification Administration

TOD OF

OFFICE OF THE ADMINISTRATOR

LR- 010992

11 November 2022

HON. RAPHAEL PERPETUO M. LOTILLA
Chairperson and DOE Secretary
MR. EMMANUEL P. JUANEZA
Administrator
NATIONAL ELECTRIFICATION ADMINISTRATION (NEA)

NIA Road, Government Center Diliman, Quezon City

> RE: VALIDATION RESULT OF NEA'S 2021 PERFORMANCE SCORECARD

Dear Sec. Lotilla and Administrator Juaneza,

This is to formally transmit the validation result of NEA's 2021 Performance Scorecard. Based on the Governance Commission's validation of the GOCC's documentary submissions, NEA obtained an over-all score of **95.48%** (See *Annex A*). The same is to be posted on NEA's website, in accordance with Section 43 of GCG Memorandum Circular (M.C.) No. 2012-07.1

In relation to the grant of 2021 Performance-Based Bonus (PBB) to eligible officers and employees, NEA can grant such incentive only upon receipt of a confirmation letter from the Governance Commission. In this regard, the Board is reminded that any unilateral action to release the PBB will be considered as a violation of the Board's fiduciary duty to protect the assets of the GOCC as provided under Section 19 of Republic Act No. 10149.²

FOR NEA'S INFORMATION AND GUIDANCE.

Justice ALEX W. QUIROZ (ret.)

Very truly yours

Chairperson

Atty. GIDEON D.V. MORTEL, D.C.L.

Commissioner

Atty. GERALDINE MARIE B. BERBERABE-MARTINEZ

Commissioner

cc: COA Resident Auditor - NEA

¹ "Code of Corporate Governance for GOCCs," dated 28 November 2012.

² "GOCC Governance Act of 2011."



NATIONAL ELECTRIFICATION ADMINISTRATION (NEA) Validated 2021 Performance Scorecard

Component						Submiss	sion	GCG Vali	dation	Supporting Documents	Remarks			
	0	bjective/Measure	Formula	Weight	2021	Actual	Rating	Score	Rating					
SOCIAL	SO 1	To empower membe	r-consumers as respon	sible owne	ers of the Elect	ric Cooperative	es							
	SO 2	To ensure that the E	lectric Cooperative pro	vide acces	sible, adequate	, quality, and r	eliable serv	/ice						
										 List of Completed and Energized Sitio Projects as of December 31, 2021. CFIAs and Accomplishment Report from ECs 2021 SEP Accomplishment per Fund Source 	Summary of validation of supporting documents submitted:			
THE REAL PROPERTY.											Supporting Documents	No of Sitios	Remarks	
			rgized sitio and energized sitio		1,085						CFIA with signature	128		
											EC Report with signature	384	excluding Sukelco- counted under CFIA	
· ·	SM 1	Number of Completed and energized sitio		20%		1,096	20%	913	16.83%		BIT Report*	288	System- generated	
DER!		projects	projects								EC Report without signature	294	Excluded	
OLE											Subtotal based on SM 1 submissions	800		
STAKEHOLDERS											PLUS: CFIA from SM 11	113	Unsigned EC reports but with CFIAs submitted for SM 11	
											TOTAL	913		
										Status of	Breakdown of act	accomplishment is as		
										Energization as of 31 December,	Area	Conne	ections	
	SM 2	Number of consumers connected		15%	400,000	533,602	15%	582,083	15.00%	2021	Luzon	243,861		
a		Connected	Connected							Quarterly Departs from the	Visayas		152,850	
										Reports from the ECs	Mindanao		185,372	
											Total	(582,083	

		Compor	nent	Target Submission			GCG Valid	ation	Supporting Documents	Remarks	
	O	bjective/Measure	Formula	Weight	2021	Actual	Rating	Score	Rating		
so	3	To generate peak pe	erformance among Elec	tric Coope	eratives to ensu	re competitiven	ess				
SM	<i>1</i> 13	Number of EC officials and employees graduated from certification/ competency program	Absolute Number	5.00%	1,100	2,061	5.00%	1,670	5.00%	 EC Summary of Trainings 2021 Attendance Sheets and Certificates 	Upon validation, 391 names were excluded from the validated accomplishment due to lack of supporting documents. Nonetheless, NEA still exceed its target of 1,100 by 570 (or 51.82%) EC officials and employees graduated within the year.
so	0 4	To enhance network	ing to gain support for	program i	mplementation						
SM	14	Improved EC Overall Performance Rating from "B" and "C" at least "A" Rating	Number of Improved ECs over Total Number of ECs under "B" and "C"	0%	Improvement from Baseline	2020 EC Categorization was deferred as per BR No. 2021-082	0%	Status Report on the deferral of the 2020 EC Categorization	0%	NEA Board of Administrators Board Resolution No. 2021-82 dated 27 August 2021	Based on validation, the 2020 categorization was deferred as approved by NEA BOA and reflected in BR No. 2021-082. It was conveyed that the 2020 Overall Performance of ECs were affected due to the COVID pandemic, hence, the 2020 Key Performance Standard assessment for 2020 was suspended.
SM	15	Percentage of Satisfied Customers	No. of Satisfied Respondents Total No. of Respondents	5.00%	90%	99.16%	5.00%	99.16%	5.00%	 Final Report on the Conduct of 2021 CSS for NEA prepared by Market Relevance Corp. 10 sample accomplished questionnaires 	118 out of 119 ECs rated NEA with at least satisfactory rating. 2 ECs refused to participate in the 2021 CSS to complete the 121 EC universe. Overall, the Stakeholder's Satisfaction Survey conducted by the MRC for NEA is compliant with the prescribed guidelines of GCG.
			Sub-total	45.00%			45.00%		41.83%		

	Component				Target	Submission		GCG Validation		Supporting Documents	Remarks
	0	bjective/Measure	Formula	Weight	2021	Actual	Rating	Score	Rating		
	SO 5	To sustain the organ									
CIAL	SM 6	Amount of loans facilitated (PHP Billion) Percentage of ECs under Category B, C, and D provided with loans	Below Php 250M is 0%. For the amount ≥ Php 250M, 10% is proportionally distributed. Category B, C, and D ECs provided with loans over Total number of B,C, and D ECs	10.00%	Soo Million Report of Actual Accomplishments	583.06 Million 22% (4 out of 18 ECs)	10.00%	Report of Actual Accomplishments	0.00%	Summary of Peso Release for 2021 Summary of Loans Facilitated for 2021 Summary of Loan Releases to B, C, and D ECs as of January-December 31, 2021 Report on Issued	The breakdown of the accomplishment is as follows: Loan Type Amount Capital Projects 432.995 Working Capital 100.069 STCF 50.000 Total 583.064 *In Million Pesos
FINANCIAL	SM 8	High Collection Efficiency (%)	∑ Total collections – advanced payments (due for succeeding year) over ∑ Amortization due for the year	5.00%	97.23%	98.39%	5.00%	98.36%	5.00%	Checks for Loan Releases Status of EC Loan Repayments as of December 2021 Amortizations Due vs. Actual Collection for the Year 2021 Recomputed Status of EC Loan Repayment as of December 2021	Upon validation, it was gathered that NEA initially reported 138.36% collection efficiency for SIASELCO. It was clarified that SIASELCO's advance payment inadvertently included the amount that was transferred to "unexpended subsidy per COA AOM 2021-014 (2020) per JEV#2021-11-005318 dated November 11, 2021" and the "Capitalized interest on JICA Loan converted to into subsidy." Hence, a recomputation was made which resulted to 98.36% NEA's collection efficiency in 2021.

N E A | 4 of 6 Validated 2021 Performance Scorecard

Component						Submiss	ion	GCG Validation		Supporting Documents	Remarks
	0	bjective/Measure	Formula	Weight	2021	Actual	Rating	Score	Rating		
	SM 9	Payment of NG Advances	Actual (Principal and Interest) Payment Agreed Target Principal Payment and Actual Interest for the Year	5.00%	Payment based on DOF-approved payment scheme	PHP 842.818 Million	5.00%	PHP 811,659,287.0 5 (Principal) PHP 35,998,861.46 (Interest)	5.00%	 Status of NG Advances as of December 2021 Official Receipts issued by the Bureau of Treasury to NEA 	Upon validation, NEA made a total payment of ₽847.66 Million for NG Advances (Principal and Interest) to the Bureau of Treasury. It is noted that NEA's 2021 COA-Audited FS (Notes to FS) indicates zero (0) amount due to the BTr for its repayment of foreign loans. The BTr Monthly Consolidated Report on NG Collections from GOCCs for the period January 1-December 31, 2021 also indicates no amount due for Outstanding BTr Advances and Outstanding Interest on Advances from NEA.
FINANCAL	SM 10	Continuing Electrification Subsidy Utilization Rate	Total 2020 SEP Disbursed over Total Continuing SEP Subsidy as of 31 December 2020	10.00%	100%	86.00%	8.60%	86.49%	8.65%	Memorandum dated 4 January 2022 Subsidy For 2020 Sitio Electrification Program (SEP) January 1, 2021 to December 31, 2021 Schedule of Subsidy Releases SEP 2020 as of December 31, 2020	Below is the computation of the validated electrification subsidy utilization rate: Total P973,040,536.47 Disbursements in 2021 (Jan-Dec) (a) Total Continuing SEO Subsidy as of Dec 31, 2020 (b) Electrification Subsidy Utilization Rate (a/b) x 100
			Sub-total	30.00%			28.60%		28.65%		

	Component					Submiss	sion	GCG Valid	GCG Validation		Remarks	
	C	bjective/Measure	Formula	Weight	2021	Actual	Rating	Score	Rating			
	SO 6	To upgrade organiza	ational infrastructures									
INTERNAL PROCESS	SM 11	Percentage of sitio electrification projects funded that are fully compliant with NEA Standards and Specifications	Total compliant projects Total funded projects	6.00%	70% of projects done as of end of September 2021	72.47%	6.00%	72.47	6.00%	List of Completed and Energized Sitio Projects as of December 31, 2021 Report on the percentage of sitio electrification projects funded that are fully compliant with NEA standards and specifications from 4th Quarter 2020 and 1st to 3rd Quarter of 2021 CFIAs	The breakdown of accomplishment is as follows: Total sitios completed from Oct. 2020 to Sep 2021 Total inspected sitios completed Oct. 2020 to Sep. 2021 % of sitio electrification projects funded that are fully compliant with NEA Standard and Specifications Total inspected sitios 703 703 703 970 =72.47%	
INTE	SM 12	Percentage of sitios completed and energized within 180 calendar days from release of funds to ECs	Actual percentage of sitios completed and energized within180 days from release of funds to ECs [Target rate]	6.00%	50%	76.64%	6.00%	80.50%	6.00%	 List of Completed and Energized Sitio Projects as of December 31, 2021. Report on Percentage of Sitios Completed and Energized within 180 Calendar Days from Release of Funds to ECs 	The breakdown of validate accomplishment is as follows: Total sitios completed as of December 31, 2021 (a) Projects completed within 180 days from release of funds (b) Percentage of sitios completed and energized within 180 calendar days from release of funds to ECs (a/b) *Validated accomplishment based available supporting document submitted for SMs 1 and 11. Sitios frounsigned EC reports excluded.	

		Compon	ent		Target	Submiss	sion	GCG Valid	GCG Validation		Remarks			
	0	bjective/Measure	ctive/Measure Formula Weight			Actual	Rating	Score	Rating					
INTERNAL PROCESS	SM 13	Percentage of regular loans released within prescribed processing period	Loan released within period ÷ Total loan applications with complete documentations	3%	100%	100%	3%	100%	3.00%	Summary of No. of Working Days for Loans Facilitated-Short-Term CY 2021 Computation of Working days per Loans Applications for Loans Stamped Received by NEA Checks released	NEA completed 46 out of 46 (100%) regular loans within the prescribed processing period.			
			Sub-total	15.00%			15.00%		15.00%					
	SO 7	To enhance human r	esources, knowledge,	skills, and	behavioral com	petencies								
ОМТН	SM 14	Compliance to Quality Standards	Actual Accomplishment	5.00%	Surveillance Audit Passed	Surveillance Audit Passed	5.00%	Surveillance Audit Passed	5.00%	TUV Rheinland Audit Report for National Electrification Administration	NEA maintained its Certification and passed the surveillance audit conducted on 20 December 2021 as reflected in the ISO 9001:2015 certification dated 26 December 2021.			
AND GR		Percentage of employees with required competencies met				77.77%	5.00%	Increased by 6.09%		• 2021 Competency	Breakdown of validated accomplishment:			
LEARNING AND GROWTH	SM 15		ees with employees with required competencies over Total number of	5.00%	Increase from 2020 Competency Level				5.00%	Assessment Report Individual Competency Rating Sheets	No. of Year Assessed Employees	No. of Employees who Met their Required Competen- cies	Compe- tency Level	
			employees								2020 286 2021 297	205 231	71.68% 77.77	
											700-100-000	/ Decrease	6.09%	
			Sub-total	10.00%			10.00%		10.00%					
4			TOTAL	100%			98.60%		95.48%					